

2014

PC SECURITY LABS

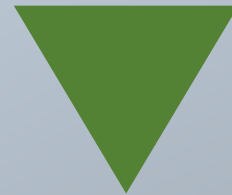
Desktop Security Products



False Positive Review

Anti-Virus

Bank Software



Windows system files

Online Games

● Financial and Securities Software

PCSE
IT CONSULTING INSTITUTE

Office

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1. 测试背景

任何杀毒软件都存在将正常软件误判为病毒的可能性，在某些特定的条件下，对正常软件的误报往往比遗漏查杀病毒具有更大的危害。例如，误报系统文件可能将导致用户无法正常开机，误报游戏软件将影响用户登录游戏，误报证券软件有可能影响用户的正常交易活动造成用户的金钱损失。没有任何一个杀毒软件能够保证 100% 不存在误报正常文件的情况，安全软件公司也在通过各种技术手段的升级提高病毒查杀率、降低对正常软件的误报。我们通过大量收集最新的正常文件并使用杀毒软件对其进行扫描并由此判断杀毒软件对正常文件的误判情况，误报文件数量越多，表示杀毒软件的误报控制能力越差。

2. 测试流程

在测试电脑上安装 Windows8.1 64 位系统并更新至最新状态，准备镜像文件备用。

在测试电脑上安装杀毒软件并升级至最新，开启网络连接并保证杀毒软件的云功能运作正常。将大量最新的正常文件拷贝至测试电脑并用杀毒软件的扫描功能对其进行扫描，扫描设置为默认设置或推荐设置。记录杀毒软件误报的正常文件并还原镜像，依次重复上述流程并统计最后结果。

误报 0-5 个正常文件为极少量误报。

误报 6-10 个正常文件为少量误报。

误报 11-20 个正常文件为大量误报。

误报 21 个正常文件以上为超大量误报。

3. 待测软件信息

软件名称	版本号
360 杀毒	5.0.0.4113
avast! Free Antivirus	2014.9.0.2011
Avira Free Antivirus	14.0.2.286
Bitdefender Windows8 Security	16.35.0.1936
BullGuard Internet Security	14.0.276.1
Dr.Web Security Space	9.0.0.11250
ESET Smart Security	7.0.302.26
F-Secure Internet Security	1.99 build 192
K7UltimateSecurity	9.175.10842
Kaspersky Internet Security	14.0.0.4651(d)
Malwarebytes Anti-Malware	1.75.0.1300
McAfee Internet Security	12.8.903
NANO antivirus	0.28.0.57029
Norton Internet Security	21.1.0.18
Trend Micro Titanium Maximum Security	7.0.1206-USOB022001.2336
VIPRE Internet Security	7.0.6.2
Windows Defender	4.3.9600.16384
百度杀毒	1.7.0.1166
腾讯电脑管家	8.9.10869.210

4. 测试结果

软件名称	误报正常文件个数	误报水平总结
腾讯电脑管家	0	极少量误报
Trend Micro Titanium Maximum Security	1	极少量误报
Windows Defender	1	极少量误报
百度杀毒	1	极少量误报
ESET Smart Security	2	极少量误报
360 杀毒	4	极少量误报
Kaspersky Internet Security	4	极少量误报
Malwarebytes Anti-Malware	4	极少量误报
Avira Free Antivirus	6	少量误报
avast! Free Antivirus	11	大量误报
Bitdefender Windows8 Security	11	大量误报
BullGuard Internet Security	14	大量误报
F-Secure Internet Security	14	大量误报
VIPRE Internet Security	18	大量误报
McAfee Internet Security	20	大量误报
Dr.Web Security Space	22	超大量误报
NANO antivirus	26	超大量误报
Norton Internet Security	33	超大量误报
K7UltimateSecurity	35	超大量误报

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